

Rembrandt Living Home Care Fees

Home care fees are set by the Australian Government and made up of the:

- Consumer Contribution; and
- Income Tested Fee (if applicable)

The fees are payable by a home care package consumer monthly in advance to Rembrandt Living as the home care package provider.

The consumers' fees are added to the eligible subsidies paid by the Government to make up the total funds available to a home care consumer.

Consumer Contribution	(17.5% of the Single Age Pension) or by negotiation
Income Tested Fee	This additional fee is means tested and determined by the Department of Human Services for part pensions and self funded individuals

Rembrandt Living Home Care Package Charges

Rembrandt Living Home Care Package charges reflect charges from the Home Care Package for services.

Services	Half Hourly Rate (Ex GST)	Hourly Rate (Ex GST)
Weekdays 7am -6pm	\$24.00 per half hour	\$44.00 per hour
Weekdays 6pm -7am	\$29.00 per half hour	\$51.00 per hour
Saturdays	\$35.00 per half hour	\$65.00 per hour
Sundays	\$45.00 per half hour	\$86.00 per hour
Public Holidays	\$55.00 per half hour	\$107.00 per hour
Social Group (Uit en Thuis)	\$38.00 per session	\$38.00 per session
Transport within a scheduled Service	\$0.86 per kilometre	\$0.86 per kilometre
Technology Class	\$15.00 per session	\$15 per session
Home Gardening & Maintenance	As per provider quote	As per provider quote
Art Classes	\$30.00 per session (materials additional)	\$30.00 per session (materials additional)
Day Respite 7am – 6pm	\$24.00 per half hour	\$44.00 per hour
Overnight in-Home Respite	Refer to pricing schedule	Refer to pricing schedule
Nursing Services	As per provider quote	As per provider quote
Allied Health Assessment & Service	As per provider quote	As per provider quote

Contractor Services

Where contractor services are utilised at the request of clients, Rembrandt Living charges the cost of the contractors' fee exclusive of GST plus 5% of that fee to cover costs associated with the use of contracted services. This includes quality assurance costs and managing statutory and legislative compliance and other costs relating to contractors.

Home Care Package Case Management

Rembrandt Living partners with you to manage your home care package. A Service Coordinator will be allocated to you at the commencement of your home care service and will remain with you to support you, provide advice and information and to assist you to design a service plan which meets your needs. Your Service Coordinator will be available to support you as your needs change and will provide regular visits to ensure your services with us are meeting your expectations. In addition, we provide 24/7 support to our Home Care Package Clients to ensure that we are available whenever you need us.

	Administration	Case Management	Case Management Hours
Level 1	\$3.00 per day	\$2.50 per day	1.5 hours per month
Level 2	\$11.50 per day	\$9.50 per day	4 hours per month
Level 3	\$22.50 per day	\$18.50 per day	9 hours per month
Level 4	\$33.00 per day	\$27.00 per day	12 hours per month

Home Care Package Administration

Rembrandt Livings Administration fees cover the operational expenses associated with the provision of care services, including insurances, office expenses, supplier/contractor payments, invoicing and internal costs.

Cancellation Process for all Service Bookings

Rembrandt Living requires a minimum of 24 hours (business hours) notice of intention to cancel a service booking. If less than 24 hours notice is received the full cost of the service will be charged.

Business Hours

Rembrandt Living Home Care business hours are from 8:00am till 5:00pm weekdays, however we offer a 24 hour a day, 7 days a week telephone support service to our Home Care package consumers. If you need to speak with one of our staff after hours to cancel or change a service or to organise a service we are here for you.