

21 November 2020

Dear valued Rembrandt Residents, Clients, Staff, Families & Friends

## Re: COVID-19 PANDEMIC UPDATE – EASING BACK!

I hope this finds you all well (physically and mentally) in these strange times! If you are not, please do not hesitate to reach out to us for help.

As you would know the “Stay at Home” Directive is being lifted at midnight tonight **HOWEVER** there are still active COVID-19 cases in Adelaide, and thus we need to play it safe to ensure the safety of our residents, clients and staff. **I ask for your patience and understanding as we navigate the next few days.**

**We are still anticipating that we will revert to an Orange Alert Status from 8am Monday 23<sup>rd</sup> November 2020 however this is dependent on developments between now and then (keep watching our communications). This means our restrictions remain the same for now until we advise otherwise. Unfortunately, this does include Rembrandt Court remaining in Lockdown (residents to stay in, no visitors).**

### If and when we revert to Orange Alert Status:

- All home care services will resume including contracted services but excluding any group activities (allied health classes and social groups);
- Rembrandt Court visiting will resume (in some form);
- All staff (excluding high risk individuals) will return to duty onsite; and
- Staff will still be wearing PPE.

Again, I ask for your understanding and patience, please watch our communications for further information.

As always if you have any questions please do not hesitate to contact us.

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Kind regards,



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