

Dear valued Rembrandt Residents, Clients, Staff, Families & Friends

Re: COVID-19 PANDEMIC UPDATE – A CAUTIOUS EASING!

I again hope this finds you all well.

Following the lifting of the “Stay at Home” Directive here in SA at midnight last night and (pleasingly) no further community transmission of COVID-19 cases today, we advise that Rembrandt Living will cautiously **revert to an Orange Alert Status from 8am Monday 23rd November 2020** (tomorrow).

Orange Alert Status includes:

- All home care services resuming including contracted services but excluding any group activities (e.g. Allied Health Classes and Social Groups);
- Rembrandt Court external visiting will resume (in accordance with Rembrandt’s Guidelines and the new SAPOL Directive) as follows:
 - Visits welcomed between 9am – 5pm Monday to Saturday;
 - 1 visit per day per resident (2 people maximum allowed);
 - Visits to occur in resident rooms only;
 - Visitors encouraged to wear masks;
 - Special arrangements for end of life situations; and
 - In accordance with other existing guidelines (health declaration, temperature check, flu vax compulsory on entry, social distancing, hand hygiene).
- Residents are able to leave site however this is not encouraged and, in any case, a declaration on exit and entry is required and should not be to crowded destinations (e.g. shopping centres);
- All staff (excluding high risk individuals) will return to duty onsite; and
- Staff will still be wearing masks and other PPE.

Rembrandt Living

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Head Office

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Home Care & Health Centre

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Rembrandt Court

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Group	Lockdown Stages				
	Green	Yellow	Orange	Red	BLACK
Rembrandt Court Residents	Services, life, and business as usual	Some Optional (*) events cancelled	Only Important (*) group gatherings continue.	Only Medically-essential (*) gatherings continue.	
Rembrandt Home Care Clients		Onsite Cafés closed to the general public (only staff, residents and resident visitors to access).	All allied health (gym) classes and other Optional (*) group gatherings cancelled (bingo, knitting etc)	Residents to remain in their rooms (if Govt regulations require).	
Staff & Volunteers		Business as usual with heightened vigilance on infection control processes.	Important (*) services maintained (e.g. cleaning shifts may be amended)	Only Medically-essential (*) services maintained	
		Services to infected or suspected infected clients reviewed.	All Social Group & Allied Health gatherings cancelled		
		Business as usual with heightened vigilance on	Increased use of personal protective equipment.	Increased protections and full pandemic procedures in place	

		infection control processes.	Volunteers asked to stay at home.	
Visitors to our site(s)		Visitors asked to keep to a minimum in number and frequency	Visiting inline with current Govt regulations.	Only Medically-essential (*) visitors (e.g. resident palliative, doctor etc)
Contractors & Suppliers		All Optional (*) contractors cancelled (e.g. Entertainers, external preventative maintenance)	Only Important (*) contractors to be onsite (e.g. plumber) All deliveries to be made outside of buildings	Only Medically-essential (*) contractors to be onsite. All deliveries to be made outside of buildings

Thank you for your ongoing support and patience during these trying times. Our priority remains the health and wellbeing of our clients, residents and staff. As always if you have any questions please do not hesitate to contact us.

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Kind regards,



Deb Dutton
Chief Executive Officer

