

11 December 2020

Dear valued Rembrandt Residents, Clients, Staff, Families & Friends

## Re: COVID-19 PANDEMIC UPDATE – PLEASE READ

I hope this finds you all well. We remain committed and focused on ensuring everything 'Rembrandt' remains COVID-19 free and thus ask again for your support and cooperation! In line with lessening of restrictions, as announced by Premier Marshall to come into effect from next Monday, 14<sup>th</sup> December 2020, we too will be making some changes, as follows:

### Staff Single-Site Policy

Many months ago, we made the decision to enforce a Rembrandt-only staffing policy across our entire staffing group - this has been a very successful move. Rembrandt Court was very excited to reach 250 days straight without the use of an agency staff this past week which has definitely helped keep our residents safe and well during the pandemic. We are very keen for this record to continue and thus have made the decision to relax this policy (for anyone other than Personal Care Workers) on application to their manager (only). These applications will be approved on a case-by-case basis with a risk assessment approach being taken. Staff please speak to your manager if applicable.

### Volunteers are back!

From Monday 14<sup>th</sup> December 2020 our lovely volunteers will be welcomed back to our sites.

### Home Care

Assuming our communities remain COVID-free between now and then we cannot wait for our Allied Health and Social Groups to restart in 2021 from Monday 11<sup>th</sup> January 2021. Other than this, it is business as usual for our home care team and their services over the Christmas and New Year period. If you have any questions at all about your services don't hesitate to contact the home care office.

### Rembrandt Court Visiting

The current Emergency Management Direction allows each resident one visit of up to two visitors per day together, with an additional care and support visit on compassionate grounds being available following approval. Please liaise with family members to coordinate visits each day. Remember that all communication from the home is to each resident's **primary contact**, who is responsible for sharing information with **all other family members and/or significant others** as appropriate.

Visiting hours remain:

- Monday to Saturday **9am to 5pm**
- Any days or times outside of this by appointment only

### Rembrandt Court Christmas Day visiting hours:

Visiting hours for Christmas Day on Friday 25 December have been reviewed to provide adequate time for families and friends to visit residents on this important day. Visiting on this day will be 9am to 5pm or any time outside of this via appointment. As previously advised, end of life and compassionate visiting remains in place. Please note family members can unfortunately not come into Rembrandt Court for lunch this year – please note our customary main hall lunch will be replaced this year with lunch in each house. If you are taking your loved one out on Christmas Day at all please advise our reception.

### Rembrandt Living

ABN 84 438 069 700

#### Head Office

1 Madras Street  
Oaklands Park SA 5046  
T (08) 8198 0300  
F (08) 8296 3699  
info@rembrandtliving.org.au

#### Home Care & Health Centre

Home Care & Allied Health  
21 Greenfields Drive  
Green Fields SA 5107  
T (08) 8198 0392  
homecare@rembrandtliving.org.au

#### Rembrandt Court

Residential Care & Allied Health  
1 Madras Street  
Oaklands Park SA 5046  
T (08) 8198 0300  
info@rembrandtliving.org.au

REMBRANDTLIVING.ORG.AU

### Rembrandt Court Other public holidays:

Excluding Sunday, 27<sup>th</sup> December 2020, visiting on these days will be 9am to 5pm or any time outside of this via appointment

### Information about face masks

The new Emergency Management (Residential Aged Care Facilities No 16) (COVID-19) Direction 2020 which came into effect on 3 December requires people to wear a face mask at all times when in the physical presence of other persons while in a residential aged care service. In line with SA Health advice, we continue to strongly encourage all visitors to a Rembrandt residential service to wear a mask when they are in the physical presence of other persons unless they have a relevant medical condition which makes wearing of a mask impossible. Cloth masks are able to be worn by visitors and family members if surgical masks are not available. In line with the Direction, Rembrandt residential staff will continue to wear a mask at work when in the physical presence of others.

### Rembrandt Court - Outings

Residents may leave their home, noting that the Public Health recommendation is to wear a mask in public where physical distancing cannot be maintained. If residents choose to leave the site, we request information be provided about where the resident is going and with whom they are travelling/visiting to assist with contact tracing. Staff will discuss risks of leaving the site with the resident/representative. If you are taking your loved one out on Christmas Day at all please advise our reception.

As always if you have any questions please do not hesitate to contact us.

Rembrandt Court	Ph. 8198 0300
Home Care	Ph. 8198 0392
Deb Dutton	CEO, <a href="mailto:ddutton@rembrandtliving.org.au">ddutton@rembrandtliving.org.au</a> Ph. 0434 275 543
Tracey Murray	General Manager Home Care, <a href="mailto:tmurray@rembrandtliving.org.au">tmurray@rembrandtliving.org.au</a> Ph. 0423 110 502
Timara Poulish	General Manager Residential Services, <a href="mailto:tpoulish@rembrandtliving.org.au">tpoulish@rembrandtliving.org.au</a> Ph. 0427 010 661

Kind regards,



**Deb Dutton**  
Chief Executive Officer