

27 January 2022

Dear valued Rembrandt Residents, Staff, Families & Friends

## Re: UPDATE - COVID OUTBREAK – REMBRANDT COURT

Thank you so much for your patience and understanding during this COVID-19 outbreak.

Firstly, the bad news: we have unfortunately overnight received positive COVID-19 results for a further 2 residents taking the total number of infected residents to 7 and 2 staff. All are relatively well and wish them a speedy recovery.

The good news is that these two new infections are people located in our existing Red Zone. This means that I am pleased to announce that the remainder of Rembrandt Court will revert to Orange Alert status from 10am today, Thursday 27th December 2022 **with some conditions (see below)**.

### Rembrandt Living

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### 1. For residents in Rose House Red Zone (9 residents):

- Unfortunately, these residents have to remain confined to their rooms (if they are positive or negative). Once 10 days have passed from their positive tests (if positive) and so long as they have not had any Covid symptoms for 72 hours, they are no longer required to isolate. A negative test is not required to end isolation for those positive. For those that are negative, their isolation will cease following a negative test after 10 days. We are working with each individual resident to ensure they are coping okay.

### 2. For residents in Rose House Orange Zone and Tulip House:

- The guidelines require these residents to remain within their house (i.e. they can come out of their rooms and move around within the entire Rose or Tulip house area, excluding red zone) however must not leave this area. This is the case until a negative day 14 test is received.
- Visitors – They can however have visitors - 1 person per day per resident for a maximum duration of 2 hours in residents rooms. Exceptions apply (for end of life and where clinical indications are impacted) on application.
- These residents will be encouraged to wear masks when out of their rooms (except when eating or drinking in line with government directions).

### 3. For residents in Magnolia and Daffodil (Green zone):

These residents can return to life as normal with the following restrictions:

- They must not enter the orange or red zones.
- Visitors - 1 person per day per resident for a maximum duration of 2 hours in residents rooms. Exceptions apply (for end of life and where clinical indications are impacted) on application.
- Going out - please keep to an absolute bare minimum (only medical appointments and important events, please no shopping centres and indoor crowded facilities).

Please note modified allied health classes and lifestyle activities will resume according.

We continue to monitor the situation closely and we will adjust our strategy (with little or no notice if needed) to ensure the safety of our residents and staff. We thank you in anticipation for your understanding.

As always if you have any questions, please do not hesitate to contact us on [info@rembrandtliving.org.au](mailto:info@rembrandtliving.org.au) or 8198 0300.

Kind regards,

A handwritten signature in black ink, appearing to read 'Deb Dutton', written in a cursive style.

**Deb Dutton**  
Chief Executive Officer

A handwritten signature in black ink, appearing to read 'Timara Poulish', written in a cursive style.

**Timara Poulish**  
General Manager Residential Services