

# VISION

People living their best lives

# MISSION

Offering people an environment and the means to improve their health and happiness by providing quality individual care driven by our guiding principles.

*Rembrandt Living*



## CUSTOMER CENTRED

We embed an outstanding customer experience in everything we do.

## WORKFORCE

We have a valued and engaged professional workforce committed to our vision, purpose and quality outcomes

## SYSTEMS AND DIGITAL TRANSFORMATION

We use technology to optimise our services, people and business performance

## GROWTH & PRODUCT OFFERING

We manage our growth to pursue opportunities driven by our vision and capacity

## ASSETS

We manage our assets and infrastructure to deliver quality care and long term benefits

# 2022-2025 Strategic Plan