

Home Care Package – Fee Schedule

Effective from 1st January 2023

Government Fees

Home care fees are set by the Australian Government and made up of the:

1. Consumer Contribution; and
2. Income Tested Fee (if applicable)

The fees are payable by a home care package client monthly, in advance, to Rembrandt Living as the Home Care package provider. The consumers' fees are added to the eligible subsidies paid by the Government to make up the total funds available to a home care consumer.

Consumer Contribution	(17.5% of the Single Age Pension) or by negotiation			
Income Tested Fee	This additional fee is means tested and determined by the Department of Human Services for part pensions and self-funded individuals.			
Basic Daily Fee	Level 1	Level 2	Level 3	Level 4
Per Fortnight*	\$146.86	\$155.26	\$159.60	163.94

*Fee is negotiable based on client service needs

Rembrandt Living Service Charges

Services	Weekdays 7am -6pm Hourly rate	Weekdays 7am -6pm Half hourly rate	Weekdays 6pm -7am (1 hour minimum)	Saturday (1 hour minimum)	Sunday (1 hour minimum)	Public Holidays (1 hour minimum)
Domestic Assistance	\$69.50 per hour	\$38.50 per half hour	\$80.00 per hour	\$103.00 per hour	\$135.00 per hour	\$168.00 per hour
Personal Care	\$69.50 per hour	\$38.50 per half hour	\$80.00 per hour	\$103.00 per hour	\$135.00 per hour	\$168.00 per hour
Transport	\$69.50 per hour	\$38.50 per half hour	\$80.00 per hour	\$103.00 per hour	\$135.00 per hour	\$168.00 per hour
Shopping	\$69.50 per hour	\$38.50 per half hour	\$80.00 per hour	\$103.00 per hour	\$135.00 per hour	\$168.00 per hour
Social Support Individual (inclusive of respite, overnight stay and wake over)	\$69.50 per hour	\$38.50 per half hour	\$80.00 per hour	\$103.00 per hour	\$135.00 per hour	\$168.00 per hour
Social Group	As per program cost	As per program cost	As per program cost	As per program cost	As per program cost	As per program cost
Transport within a scheduled Service	\$1.00 per kilometre	\$1.00 per kilometre	\$1.00 per kilometre	\$1.00 per kilometre	\$1.00 per kilometre	\$1.00 per kilometre
Home Gardening & Maintenance	As per provider quote	As per provider quote	As per provider quote	As per provider quote	As per provider quote	As per provider quote
Nursing Services	As per provider quote	As per provider quote	As per provider quote	As per provider quote	As per provider quote	As per provider quote
Allied Health Assessment & Service	As per provider quote	N/A	N/A	N/A	N/A	N/A

Rembrandt Living Care Management Fee

Rembrandt Living partners with you to manage your Home Care package. A Service Coordinator will be allocated to you at the commencement of your Home Care service and will remain with you to support you, provide advice and information, and to assist you to design a service plan which meets your individual needs.

Care Management is an important part of our service that includes person-centred support inclusive of all Coordination and on-going assessments to ensure that your services are reflective of your goals and meeting your expectations around service provision.

Rembrandt Living Package Management Fee

Rembrandt Living's Package Management fees are inclusive of the operational expenses associated with the provision of care services. Managing your individualized Home Care budget and the preparation of monthly statements. This is inclusive of all compliance and quality assurance such as Training for Staff and on-going education, Coordinating and scheduling of services, insurances, office expenses, supplier/contractor payments, invoicing and internal costs. We provide 24/7 support to our Home Care Package Clients to ensure that we are available whenever you need us.

Package Level	Care Management Fee Fortnightly	Package Management Fee Fortnightly
Level 1	\$70.00 per fortnight	\$52.50 per fortnight
Level 2	\$123.20 per fortnight	\$92.40 per fortnight
Level 3	\$269.50 per fortnight	\$201.60 per fortnight
Level 4	\$408.10 per fortnight	\$305.90 per fortnight

Cancellation Process for all Service Bookings

Rembrandt Living requires a minimum of 24 hours (business hours) notice of intention to cancel a service booking. If less than 24 hours' notice is received the full cost of the service will be charged.

Business Hours

Rembrandt Living Home Care business hours are from 8:30am till 4.30pm weekdays, however we offer a 24 hour a day, 7 days a week telephone support service to our Home Care package consumers. If you need to speak with one of our staff after hours to cancel or change a service or to organise a service, we are here for you.
