

# ISSUE 47

January 2023



# CONNECTOR

Rembrandt Living's Home Care Newsletter

## HAPPY NEW YEAR!

## Rembrandt Living Inc

Home Care & Health Centre  
21 Greenfields Drive  
Green Fields SA 5107

**Ph. 8198 0392**

Rembrandt Court  
1 Madras Street  
Oaklands Park SA 5046  
Ph. 8198 0300

[www.rembrandtliving.org.au](http://www.rembrandtliving.org.au)  
[info@rembrandtliving.org.au](mailto:info@rembrandtliving.org.au)

## ALLIED HEALTH CLASSES

Green Fields (North)  
Every Tuesday  
2.30pm - 3.30pm  
Strength & Balance 4 Life

## FEEDBACK

We welcome all feedback,  
good, bad or  
indifferent at any time.

Call us on 8198 0392;  
Complete a "Have your Say"  
form or email us on  
[feedback@rembrandtliving.org.au](mailto:feedback@rembrandtliving.org.au)



## WELCOME TO 2023! UPDATE FROM HOME CARE GENERAL MANAGER TRACEY MURRAY

Happy New Year to everyone! a new exciting 2023 year is upon us already.

We all wish you lots of health and happiness into the New Year and would like to take this opportunity to thank you for all of your dedication and trust that you have in Rembrandt to support you.

We are very privileged to walk alongside you to support you, please do not hesitate to call us and speak with your Home Care Coordinator if you have any questions or queries.

Our landline number directly to the Home Care Hub is 8198 0392 if you need any assistance at all

Summer is certainly upon us now, we have had some extremely hot days so as a reminder to please drink plenty of water and keep hydrated.

### BE AWARE

Scammers are on the rise, please do not give any private/personal banking details over the phone. If your banking institution needs any information at all it WILL NOT be over the phone. These scammers are being very clever now in the many types of formats that they are trying to retrieve personal and/or banking information, from the Tax Department, My Gov and Road tolls are some of the examples that are currently being used.

Best wishes,  
Tracey Murray - General Manager of Home Care Services

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# GET TO KNOW THE GREENFIELDS STAFF

Name: Fiona Rosman

Job Title: People & Culture Manager

How long have you been with Rembrandt Living?: I joined on 14 November 2022



What is your country of birth?: Australia

What do you like most about working at Rembrandt Living?: Everyone is very welcoming and supportive. I'm also enjoying working in an environment where I am surrounded by our team and residents.

What do you like to do in your free time?: I enjoy a regular massage, catching up for coffee with my bestie and the occasional wine tour or gin festival. I also like spending time with my mum and taking her out to lunch

Name a couple of your favourite restaurants or cafes: Surree's Thai Restaurant, Bistro Francias, and Glenelg Surf Club do an awesome Thai salad.

What is your favourite food: Salt n Pepper Squid, Pasta, 'Prawn Basil' from Surree's, and just about any type of salad.

What has been one of your best holidays: In January 2018, my family and I went on a houseboat holiday with another family, along the Murray River. It was fabulous, very relaxing and an opportunity to spend time with the kids before they were "too cool to holiday with mum and dad"

Mention something about YOU that people may not know: I can play the piano, flute and trombone... but I can't play any of them particularly well!

## CHECKED OUR FACEBOOK PAGE LATELY?

If you have something of interest to share with us (either a story or a photo, please email the information to [info@rembrandtliving.org.au](mailto:info@rembrandtliving.org.au) for inclusion in the monthly issue of The Connector or on the Rembrandt Living Facebook page.



## Social Harmony Chit Chat

Rembrandt Court  
(SOUTH)

1 Madras Street  
Oaklands Park

BACK ON FRIDAY 13TH  
JANUARY

The Community Hub  
(SOUTH COAST)

Cnr Goolwa Tce & Loveday St  
Goolwa

BACK ON THURSDAY 12TH  
JANUARY

Victor Harbor  
Recreation Centre  
(SOUTH COAST)

5 George Main Road  
Victor Harbor

BACK ON FRIDAY 13TH  
JANUARY

## GROUP SESSIONS

Home Care & Health Centre  
(NORTH)

21 Greenfields Drive  
Green fields

BACK ON TUESDAY 10TH  
JANUARY

FIND US ON:



Rembrandt

# 2022 GEZELLIG AWARDS - HOME CARE

It is with great pleasure that we can announce the 2022 Home Care Gezellig Award Winners.

To win an award a person needs to receive numerous nominations for good reason. Congratulations to you all!

## MARIANNE BURCH- HOME CARE COORDINATOR

Marianne is a breath of fresh air with her cheery disposition and willingness to help others. She is very caring and with a heart of Gold!



## CASSIE VARGA - ROSTERING COORDINATOR

Cassie may have Italian blood, but she also has a big dose of gezelligheid in her! Doing a hard job but is always ready to have a 'gezellig praatje' with clients or staff or transforming HC office to a "gezellige boel" for example during the Christmas season!



## KYO BURFORD - SUPPORT WORKER

Kyo is always happy, smiling and gezellig with other staff and her clients. Kyo is thoughtful and caring and is always making sure she is doing the best she can to make sure her clients are comfortable and supported at home.



## ROBIN ANGGIAT - SUPPORT WORKER

Robin is a perfect example of having "Gezellig" in how he provides service to our consumers and as part of the home care team!

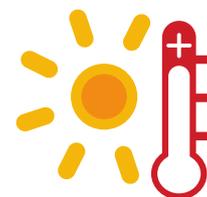
Robin always has a big smile, always asks how everyone is and is always willing to lend a helping hand. He has a warm welcoming personality and always makes sure each consumer is cared for to a high standard as if they were his own family member.



## HOT WEATHER REMINDER

Hot weather can be very stressful and tiring, especially for the elderly. Try and follow these simple steps to stay healthy in the heat!

- Drink plenty of water
- Stay cool with a fan or air-conditioner
- Avoid going out in the hottest part of the day
- Keep curtains, blinds and windows closed during the day to keep your home cool
- Cool off with a shower or bath
- If you do need to go outside during the day, wear loose-fitting, long-sleeved and light-coloured clothing, a hat, sunglasses and SPF30+ or higher sunscreen.



December  
2022

# BOARD MATTERS

*The monthly newsletter of the Rembrandt Living Board*

*Rembrandt Living is a not-for-profit incorporated association owned by Members and governed by a Board of Directors.*

*The Board is responsible for the overall governance, management and strategic direction of the organisation including performance in line with our goals and objectives. The operations of the organisation are delegated to the CEO.*

*The Board meets at least 10 times per year.*

## Upcoming meetings

**Major Projects, Assets & Infrastructure Committee**  
18 January 2023

**Board Meeting**  
1 February 2023

**Consumer Reference Group**  
9 February 2023

**Clinical Governance Committee**  
17 February 2023

The October / November Board meeting was held on Wednesday 7 December 2022, at Rembrandt Living in the Main Hall and the Board commented how lovely it was to all be back at Madras Street again after such a long time.

A debrief of the Annual General Meeting held at the Marion Hotel and it was noted the Board were very pleased with the attendance and choice of venue.

This month the CEO's Aged Care Awareness Activity was a quiz for the Board on the new Aged Care Standards and Serious Incident Reporting. The Board were asked a series of True/False questions relating the Activity.

Presentations to the Board were made by three members of the Executive Team - Etienne van Vugt (on behalf of Tracey Murray - GMHC) spoke on Serious Incident Reporting for Home Care, and also the changes to the Home Care Package Pricing soon to come into effect.

Timara Poulsh (GMRS) presented on the the changing Reforms in Residential Care; the new Aged Care Quality Standards, Star Rating System for providers; Governance Responsibilities and the Code of Conduct for Aged Care. It was noted that Rembrandt Living have already implemented most of the new systems.

Fiona Rosman (People and Culture Manager) presented on the recently completed Staff Survey in which it was very pleasing to receive a participation rate of 84%.

The CEO sought Board approval to proceed with "Time 4 Tea" event to be held on 28 February 2023, with Teepa Snow, renowned Dementia specialist from the US, and Maggie Beer, a South Australian icon. The Board unanimously voted for the event to proceed.

Terms of References for the various Board Committees have now received Board endorsement.

Monthly and Quarterly reports were presented in their new formats and were taken as read.

## CEO SIGNS FOR 3 YEAR TERM

Board Chair, Sef van den Nieuwelaar oversees Deb Dutton signing her renewed Employment Contract. The Board congratulated Deb on her 7 years of dedicated and committed service to Rembrandt and its Residents and look forward to the next three years.



*Rembrandt*