

ISSUE 46

November 2022

Rembrandt Living Inc

Home Care & Health Centre
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Green Fields SA 5107

Ph. 8198 0392

Rembrandt Court
1 Madras Street
Oaklands Park SA 5046
Ph. 8198 0300

www.rembrandtliving.org.au
info@rembrandtliving.org.au

ALLIED HEALTH CLASSES

Green Fields (North)
Every Tuesday
2.30pm - 3.30pm
Strength & Balance 4 Life

FEEDBACK

We welcome all feedback,
good, bad or
indifferent at any time.

Call us on 8198 0392;

Complete a "Have your Say"
form or email us on
feedback@rembrandtliving.org.au



CONNECTOR

Rembrandt Living's Home Care Newsletter

COMING SOON: A CODE OF CONDUCT FOR AGED CARE

From the 1st December 2022, a Code of Conduct for Aged Care (the Code) will be introduced to improve the safety, health, wellbeing and quality of life for people receiving aged care, and to boost trust in all areas of service provision. The Code aims to bring a strong focus to a person's right to receive safe and quality services.

The Code will set out standards of expected behaviours and applies equally to:

- approved aged care providers
- governing persons (e.g. board members and Chief Executive Officers)
- aged care workers who are:
 - employed or otherwise engaged (including on a voluntary basis) by the provider
 - employed or otherwise engaged (including on a voluntary basis) by a contractor or subcontractor of the provider to provide care or other services to consumers.

The Code will apply to approved providers of residential, home care and flexible care services. Flexible care includes the Transition Care Program, Multi-Purpose Services Program and Short-Term Restorative Care Program

The department of Health and Aged Care released a draft for the code legislation that we will share with all staff and consumers.

Further information is available on the departments website:

www.agedcarequality.gov.au

Rembrandt

SERIOUS INCIDENT RESPONSE SCHEME IN HOME CARE

From the 1st December 2022, the Serious Incident Response Scheme (SIRS) will be extended from Residential Aged care to Home Care and flexible care delivered in a home or community setting.

SCOPE

This procedure applies to Home Care and Incident Management Systems. An incident management system is a set of process and procedures used to prevent, manage, and respond to incidents. This system should support an aged care provider and their staff to take appropriate action where there is an alleged, suspected, or witnessed incident. Appropriate action includes:

- Action to remove a person from harm and to reduce or address the impact on them
- Identification and immediate internal reporting of the allegation, suspicion, or witnessed incident
- Documenting the incident
- Further investigation if warranted
- Reporting to external authorities within statutory timeframes, including the police and the Commission.

1 Ensure leadership and a safety culture

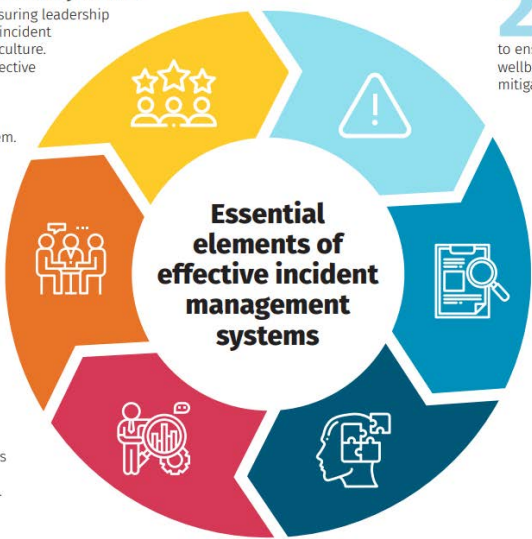
Prepare for incidents by ensuring leadership around risk mitigation and incident management and creating a safety culture. Embed critical enablers through effective governance systems, with end-to-end policies and procedures that support staff to understand and use the incident management system.

6 Close the loop

Share lessons learned with management and leaders, staff, consumers and families. Continuously improve the quality and safety of aged care. Analyse incident trends and data and regularly review the incident management system.

5 Implement actions

Implement remedial actions that help prevent future risk and improve incident response. Monitor actions for effectiveness.



2 Respond to incident

Respond to the immediate needs of those affected by the incident to ensure their health, safety and wellbeing. Assess the level of harm and mitigate any ongoing risk.

3 Record and report the incident

Report and record the incident to understand what occurred and the appropriate next steps (including any required notifications).

4 Analyse the incident

Understand underlying causes and how systems and practices could be improved to reduce the risk of similar incidents occurring in the future.



agedcarequality.gov.au/sirs

Feedback whether it is positive or raising a concern is a vital tool in helping improve the quality of care and services that you or a loved one are receiving. These requirements reinforce the importance of aged care providers having an effective incident management system in place to better protect the safety, health, wellbeing and quality of life of the people we support.

CHECKED OUR FACEBOOK PAGE LATELY?

If you have something of interest to share with us (either a story or a photo, please email the information to info@rembrandtliving.org.au for inclusion in the monthly issue of The Connector or on the Rembrandt Living Facebook page.



Social Harmony Chit Chat

Rembrandt Court (SOUTH)

1 Madras Street
Oaklands Park

EVERY FRIDAY

The Community Hub (SOUTH COAST)

Cnr Goolwa Tce & Loveday St
Goolwa

EVERY THURSDAY

Victor Harbor Recreation Centre (SOUTH COAST)

5 George Main Road
Victor Harbor

EVERY FRIDAY

GROUP SESSIONS

Home Care & Health Centre (NORTH)

21 Greenfields Drive
Green fields

TUESDAY & THURSDAY

11AM - 2PM

REST & RECREATION

FIND US ON:



Rembrandt

November 2022

Rembrandt Living is a not-for-profit incorporated association owned by Members and governed by a Board of Directors.

The Board is responsible for the overall governance, management and strategic direction of the organisation including performance in line with our goals and objectives. The operations of the organisation are delegated to the CEO.

The Board meets at least 10 times per year.

Upcoming meetings

Annual General Meeting
16th November 2022

Consumer Reference Group
17 November 2022

Clinical Governance Committee
18 November 2022

Board Meeting
7th December 2022

M	S	E	G	O	O	R	C	S	T	E	O	M	Y
T	M	V	R	C	S	A	M	T	S	I	R	H	C
J	O	A	E	I	S	S	S	F	A	G	Y	O	R
I	S	N	O	W	F	L	A	K	E	N	I	Y	T
E	C	S	R	E	K	C	A	R	C	J	G	S	S
Y	E	K	K	S	E	R	J	M	S	Y	Y	E	R
T	H	G	C	T	J	K	A	E	D	S	G	N	L
I	F	A	M	I	L	Y	C	R	N	T	R	A	K
V	T	H	J	K	E	K	K	R	E	N	I	C	E
I	S	T	F	I	G	A	F	Y	I	E	N	Y	Y
T	C	Y	L	L	O	J	R	S	R	S	C	D	K
A	E	I	A	C	Y	E	O	C	F	E	H	N	A
N	T	R	E	E	N	S	S	M	C	R	S	A	R
M	A	N	G	E	R	D	T	Y	C	P	N	C	R

JACK FROST
ANGEL
CHRISTMAS
SNOWFLAKE
GIFTS
PRESENTS
FAMILY
SCROOGE
MERRY
NATIVITY
MANGER
CRACKERS
GRINCH
JOLLY
FRIENDS
TREE
CANDY CANES



GET TO KNOW THE GREENFIELDS STAFF...



Name: *Laura Morrison*

Job Title: *Rostering Coordinator*

How long have you been with

Rembrandt Living: *6 Months*

What is your country of birth? *Perth, Australia*

What do you like most about working at Rembrandt Living? *I like the team and family environment in the office and that everyone helps each other when needed.*

What do you like to do in your free time? *Baking, playing scrabble and going out with my family*

What is your favourite restaurant or cafe? *Topiary, Tea Tree Gully*

What is your favourite food? *Fettucini Chilli Prawn Pasta*

What has been one of your best holidays? *Robe SA & relaxing with family*

Mention something about YOU that people may not know: *I'm learning to speak Italian*





Social Group Christmas Break

Rembrant Court (SOUTH)
Last day Friday 16th December

Home Care Hub (NORTH)
Last day Thursday 15th
December

Goolwa (SOUTHCOAST)
Last day Thursday 15th
December

Victor Harbour
(SOUTHCOAST)
Last day Friday 16th December

All groups will be back from
13th January 2023



OUT AND ABOUT!...

